



WARRANTY CLAIM FORM

*****IMPORTANT*****

STEP FOR WARRANTY CONSIDERATION

1. Claim form must be COMPLETELY filled out - please fill out the claim form as completely as possible in order to expedite your claim.
2. RMA (Return Merchandise Authorization) number must be provided.
3. A wholesale invoice must be included to support replacement parts purchased locally
4. All defective parts must be returned to us with this form. Part assemblies must be complete or claim may be denied.
5. Pack and return the item in the original packaging and shipping box, if possible.
6. Address package to:
DRIPRO (Attn: Return)
1112, New City Centre,
2 Lei Yue Mun Rd.,
Kwun Tong, Kln., Hong Kong
7. Ship via carrier of your choice (sorry we don't pay for that).
8. Once we have the necessary information and/or product we'll send the replacement product out to you.
9. Depending on the information provided please allow ninety (90) days to process your claim.

** If any of these steps are not followed warranty consideration will be delayed or denied.*

Your Info

Name : _____

Address : _____

Phone : _____

Fax : _____

RMA (Return Merchandise Authorization) number

RMA number : _____

* If you do not have RMA number, please email to warranty@dripro.com to get your RMA number.

The following section MUST be completed:

Explain part failure in detail or describe how the part is malfunctioning (simply writing "Part Failed" is not an acceptable explanation)

Dripro International Company's policy of constant quality improvement means that prices, specifications and policies are subject to change without notice. Questions regarding this warranty should be directed to Customer Service.